

The direction path of air traveller for the elderly

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Abstract

At present, the number of elder people is increasing. Travel tickets are cheaper than in the past. And the aviation industry is growing more And with increasing value all the time Based on past statistics, the estimated value of the flight Average growth at 4.7 percent per year (from the year 2012-2032) and will double in every 15 years Causing the number of older people to travel by plane more The distance to travel has a long distance. Therefore causing problems during travel by plane. For example, the media providing knowledge about airport use is not yet thorough, airline travel practices, what to do and should not be done at airports, or how to book tickets And the language used to communicate through various media in English is mostly. Therefore, preparation and careful planning of travel will help reduce those problems

Keywords: Airport, Distance, Elder, Problem

Introduction

Thailand officially the Kingdom of Thailand and formerly known as Siam, is a country at the center of the Southeast Asian Indochinese peninsula composed of 76 provinces. At 513,120 km² and over 68 million people, probably know that in the present, Thailand will enter the Aged Society. In 2040, more than 1 in 4 of the population in Thailand will be older than 65 years old. To counteract the incidence of continuous decline from the birth rate of 6 people per woman in the 1960s to around 1.5 at present. One of the safest trips is by plane. Though the environment surrounded the cabin on the plane will affect the physiology of passengers especially the elderly and those with health problems. At present, the number of seniors increases. Cheap travel tickets And the elderly have a lot of time to accumulate gold Causing the number of older people to travel by plane more long distance Therefore causing more health problems during traveling by plane. Therefore, preparation and careful planning of travel will help to reduce those problems by dividing the risk of problems with the age of the elderly

Research methodology

Objective

- To learn about why elder passengers don't have enough knowledge in the process of travel by air plane.
- To find the solution that happened with elder passengers during travel by airplane.

The elderly will increase continuously. Because of the longevity of Thai people therefore, promoting the elderly to be able to take care of themselves will help to make longevity. Long, happy both physically and mentally in the society. Is both a giver and a beneficiary in society and with greater dignity having a long life but having to live a lot of life with illness increasing the time of suffering and unbearable conditions. Changes in the human nature of aging the body will change. In childhood, there will be more prosperity than degeneration. That is, the body will expand both the height and body weight as for the elderly, the deterioration of the body will be more than prosperity. Causes various organs of the general body, weak and easy disease. However, the deterioration or change will be different in each person. Depends on race, heredity, lifestyle, food, economic and social conditions etc.

The elderly (Older person) is the age that is different from other ages. Is the end of life Therefore, the problems of the elderly in all aspects, especially the health and English language used in the current communication English communication problems of the elderly May be caused by Thai education in the past not yet thoroughly. So if not aware the problems of the elderly and provide proper care. The elderly will become is a big problems.

In terms of problems regarding travel by plane.

Currently, traveling by plane is much cheaper than before. Because there is a low cost airline to open for service Also, traveling by plane takes a long time to travel. Making it not tired of traveling Therefore, traveling with more and more aircraft for elderly or new passengers who have never boarded a plane before. May be afraid that the machine is not right Afraid to miss flights. Travel by plane has many restrictions. For the safety of passengers here we will talk about the general rules of every airline. As for the rules of each airline Such as carry-on baggage weight the number of luggage, etc., can be viewed from the airline's website should study before boarding. And another problem of elderly passengers is check in steps.

There are 9 steps to check in at the airport for elderly passengers easily.

1. Preparing after booking a plane ticket with an airline or agency, we will receive an Itinerary or this E-Ticket will be printed in paper or will be stored as a photo on the phone. The E-Ticket is not a boarding ticket. We must go through the check-in process. To confirm that we arrived at the airport Ready to board for elderly or novice passengers, it is recommended that you go to the airport 2 hours before departure.

2. Check flights when arriving at the airport, check to see the monitor on how the flight we are sitting is. According to time or delay and what number of check-in counters.

3. Check in to walk to the airline's passenger compartment counter. In order to check-in the bag (if any) with an ID card (Itinerary will be available from this step, we will get a Boarding Pass to verify the name-surname, seat, gate.

4. Enter the departure zone Follow the departure passenger sign. Send the ID card with the Boarding Pass to the inspector. Then put the x-ray belt bag, the part in the pocket, the bag, the belt, and then put it out in the basket then walked through the metal detector door. Accept return baggage. In the process of scanning the baggage will only be accessible to those who have a boarding pass. The person who sent it will not be able to go inside. Drinking water must be eaten before entering luggage or not having to throw it into the trash.

5. Wait for boarding Walk to the boarding gate according to the boarding pass. If the boarding pass is not specified, it can be viewed from the monitor as well. When reaching the gate, see if the flight matches the boarding pass. Do we always wait for the screen to be changed? Sometimes the gate can be changed as well.

If arriving at the gate before the time of departure from 60 minutes or more, will be able to go shopping, eat rice, and walk first. Suggest that you go to the bathroom complete errands before boarding.

6. Boarding 30-40 minutes before boarding (Boarding Time) By calling the passengers who bought the tickets in the class more expensive, such as Business class, Hot seat, High Flyer, then followed by the remaining passengers. The staff will ask to see the ID card with the Boarding Pass and tear off the boarding pass. Return the rest to us.

7. Sit by number when going up on the machine, sit at the specified number. The seat number will be attached to the luggage area if you can't find it or someone is sitting at us. To ask for help with the air conditioner or steward on the baggage carried on the machine can be stored in the top box as for valuables, keep them with yourself.

When sitting, then fasten the belt. All types of communication equipment Mobile phones, iPads must be turned off before the aircraft is released. And will be able to activate in Flight mode after the device has been maintained there will be a signal light.

Before the machine will take off, there will be a crew to demonstrate safety Such as oxygen mask, life jacket, emergency exit door.

8. Passengers must fasten the belt when the machine is up and down, but for safety, it is recommended to fasten the belt at all times. For people who have never boarded the machine, the Take Off or Landing machines tend to have tinnitus symptoms. Suggesting to chew gum or swallowing saliva often will help if you feel like vomiting, pick up a puke bag that can be used in the book compartment the appearance is a white paper bag.

On the plane, there is a bathroom, but can be used when the plane can maintain it. Take Off and Landing cannot use the bathroom. To observe from the bathroom lights on the machine if the green light indicates that it can be used.

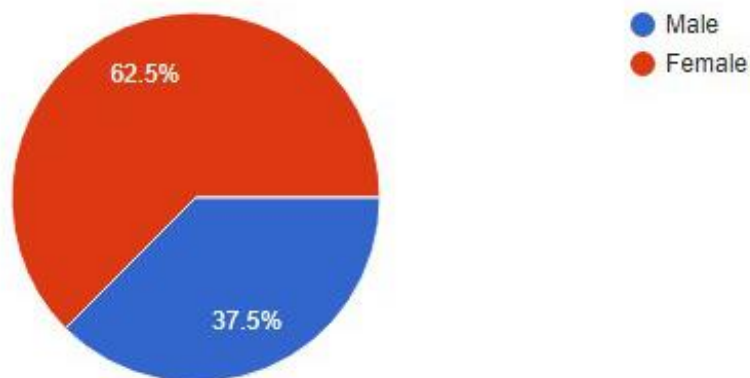
9. At the destination when arriving at the destination, go to pick up the bag at the belt (if any) as shown on the destination airport. And then walked out of the airport Complete the mission.

And in the last part is language which is the main problem that causes problems between the elderly and plane travel. Due to various procedures such as check-in, booking tickets or finding information on airlines, most English is used and some seniors cannot use English to communicate at all even though some elderly passengers can use English but did not fully understand English Including not getting knowledge and technology development all this is a problem for elderly passengers traveling by plane.

Resulting questionnaire of elderly passenger problems.

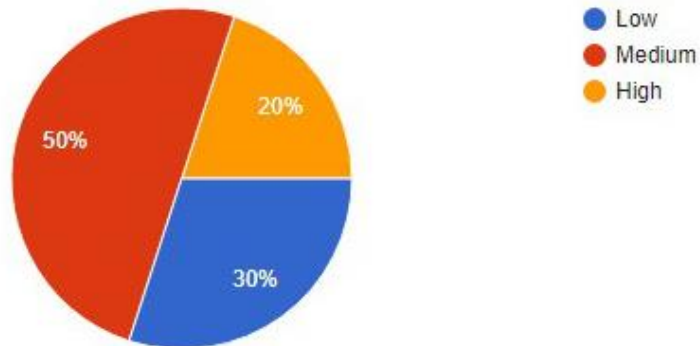
Section 1 Generality

1. Gender

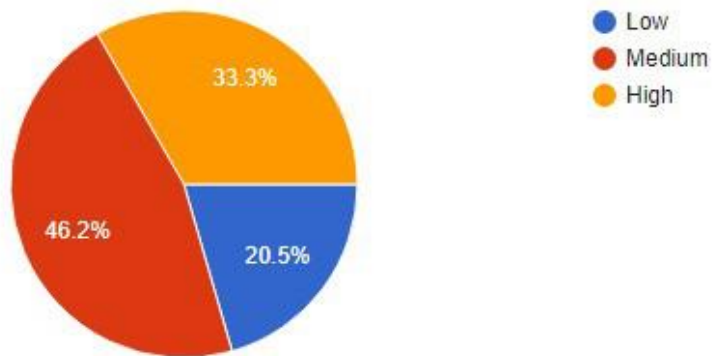


Section 2 the problems of elderly passengers.

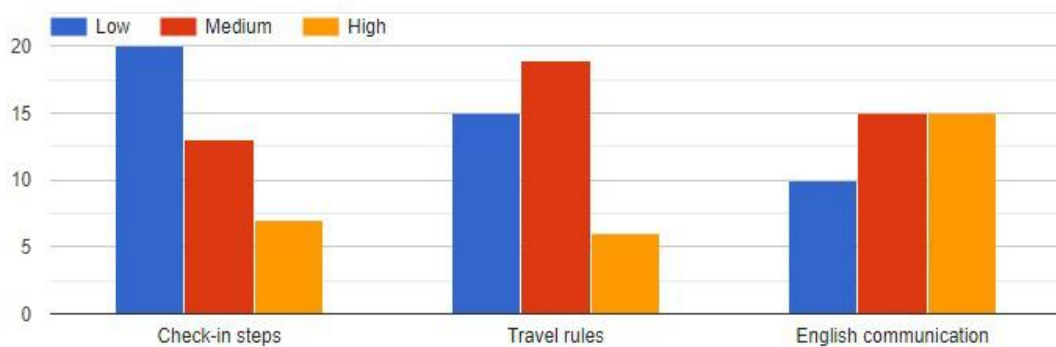
1. How often do you travel?



2. Need travel facilities (in term of equipment and assistant)



3. What problems have you encountered?



From the survey of 50 elderly passengers. In the age of 65 years or older, consisting of 19 males and 31 females, found that most passengers travel at a moderate level. The most common problem is English communication. And most passengers require moderate facilities because they can help themselves

Conclusion

The problem of lack the knowledge for elderly starts from the past, English education and technology media in Thailand were not comprehensive or some groups had no opportunity to learn. Or even if there is a chance but not interested and for many reasons Such as financial problems Social and environmental progress as a result, today's elderly passengers may lack knowledge of English communication. And various technology media related to air travel which results in problems during travel. Guidelines for solving the problems of traveling by airplanes of the elderly starting from the family of the elderly first Is to provide knowledge in English And in technology, including how to access media or various channels to receive news in the aviation industry correctly and comprehensive. Therefore, should focus on education in various fields about the aviation industry. In all ages not just the elderly.

Discussion and recommendation

The aviation industry is currently quite evident. And make more tourists traveling by plane which of course must have problems as well and one of the problems that arises is the problem of elderly passengers who do not have enough information about traveling by plane. But on the other hand the aviation industry and airlines should pay attention and importance to elderly passengers. Because this group of tourists today and in the future will increase continuously and will generate profits for many aviation industries if making the group of elderly people easy to access information of each airline will bring maximum benefits to the aviation industry.

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Appendix

Questionnaire of " The direction path of air traveller for elderly "

Section 1 Generality

1. Gender

- Male
- Female

2. Age

- 50-70
- More than 70

3. Need travel facilities (In term of equipment and asistant)

- Low
- Medium
- High

Section 2 The problem of elder passenger

1.How often do you travel ?

- Low
- Medium
- High

2.What problem have you encountered ?

	Low	Medium	High
Check-in steps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Travel rules	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
English communication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>