

The Emirates first and business class study

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Abstract

Emirates is airline of United Arab Emirates which is wholly owned by the government of Dubai's service to 87 destinations in 59 countries around the world and also provide cargo services under the name of emirates sky cargo with major services to more than 150 cities in 80 countries across six continents cargo activities are undertaken by Emirates Sky Cargo at Dubai international airport or DXB

Emirates operates a mixed fleet of airbus and boeing wide body aircraft and is one of the few airlines to operate an all- wine body aircraft fleet while excluding emirates executive as of November 2017 Emirates is the largest airbus A380 operator with 103 aircraft in service and a further 42 on order since its introduction the airbus A380 has become an intergral part of the emirates fleet especially on long-haul high -traffic routes Emirates is also the world largest boeing 777 operator with 151 aircraft is service.

Keyword : Aircraft , Emirates, Operates

Introduction

First Class

There are two types of first class seating; the fully enclosed suite with a ceiling to floor door and a private suite with doors that close but don't extend to the ceiling. Both suites come complete with closing doors to ensure privacy, a mini-bar, a coat rack and storage. They also feature the ICE system on a 23-inch-wide (58 cm) LCD screen in the private suites and a 32-inch-wide (81 cm) on the fully enclosed suite. The seat converts into a 2-metre-long (79 in) fully flat bed. Private suites are available on 3-class Airbus A380-800, all Boeing 777-200LR and 3-class Boeing 777-300ER aircraft¹ The fully enclosed suites are available on its newly delivered Boeing 777-300ER aircraft.

On its newly delivered Airbus A380-800, First class features private suites, two shower-equipped lavatories and spa, and access to the first/business class bar area and lounge. Premium class seating is located on the entire upper deck of A380-800 aircraft.

Emirates introduced a new First Class cabin for its Boeing 777-300ER fleet on 12 November 2017 and first flight to Brussels and Geneva on 1 December 2017. The new First Class cabin is

configured with six suites on a 1-1-1 layout. The middle suites come with virtual windows that project live feed from the outside of the aircraft on real time. Both the middle suites are equipped with 3 virtual windows which are high definition LCD screens which relay real time image using the HD cameras on either side of the aircraft. Amenities include 2 minibars placed on either side of the entertainment screen, a 13inch tablet with a front camera to communicate with the cabin crew and to order room service. A panel to control the lighting and temperature inside the suite. Emirates has also introduced a new seat in collaboration with Mercedes-Benz, which feature a new zero-gravity position. The suites are expected to resemble "a private bedroom on a luxury yacht

Business Class

Business class on Boeing 777-200LRs and Boeing 777-300ERs feature seats with a 1.5-metre-long (60 in) pitch that recline to 2-metre-long (79 in), angled lie-flat beds. Amenities include massage function, privacy partition, winged headrest with six-way movement, two individual reading lights and an overhead light per seat, in-seat power supply, USB Ports and an RCA socket for laptop connection, over 600 channels of entertainment on ICE, shown on a 17 in-wide (43 cm) TV screen.

On Airbus A380-800 aircraft, the seats recline to form a fully flat bed and are equipped with personal mini-bars. Due to the unique staggered layout, half of the business class seats on Emirates A380 are 23 cm (9 in) shorter than the others, at only 1.8 m (70 in) long. Business class passengers also have access to an on-board bar at the rear of the aircraft.

Research Methodology

Interior and configuration of aircraft have impact on passenger level of comfort

Divided into 3 categories -First class -Business class -Economy class

First-class seats vary from large reclining seats with more legroom and width than other classes to suites with a fully reclining seat, workstation and TV surrounded by privacy dividers luxury with limited number of seats, located in front section, extra privacy and spaces, more comfortable seats ,more personalized service , more choices of entertainment system ,Best meal services

Business class is a travel class available on many commercial airlines and rail lines Upgraded to get better seat than economy class ,Located after First class ,Fine dining meals and entertainment system.

Advantage : Private Suites , Shower spa in A380 , Fine dining on demand, Exclusive wine and Champagne , 50kg Baggage for first class and 40kg for Business class Mini bar, Free Wifi

That's comfortable for sleeping and relaxing

Disadvantage : Price expensive .Delay

Difference between Emirates first class and business class

- the first class have a caviar course but Business class don't have.

.- In first class you get a proper turndown service with two pillows, a great mattress pad, and a comfortable duvet.

- In business class you get a single pillow and a basic blanket.

- Emirates has fantastic pajamas and amenity kits in first class

In business class Emirates offers a nice amenity kit with Bulgari amenities No pajamas.

- Shower suite which is available to first class passengers.

Conclusion

Emirates inspires travelers around the world with its growing network of worldwide destinations, industry leading inflight entertainment, regionally inspired cuisine, and world-class service.

Discussion and Recommendation

Recommendations: It is recommended for Emirates airlines to concentrate more on the attitude and the way their servers or flight attendants act towards the people. Even though the service is good and the place is comfortable but the some of the attendants may sometimes be rude or a bit careless.

Reference

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